

## General Terms and conditions

These General Terms and Conditions (hereinafter: "GTC") contain the description of the online service of cbdolajbolt.hu (or hempireshop.hu) - hereinafter: the Seller - available on the website and the conditions of use of the webshop. Please use our services only if you agree with all its points and consider them binding.

Details of the webshop operator (Seller):

Company name: ATROLL Kereskedelmi és Szolgáltató Kft.

Tax number: 11187268-2-11

Company registration number: 11-09-003011

E-mail: [atroll@atroll.hu](mailto:atroll@atroll.hu)

### 1. Establishment of the contractual relationship:

1.1 Unless otherwise agreed in writing by the contracting parties, the Seller's sales shall take place only under the conditions specified in the GTC, which shall be deemed accepted by the buyer at the latest upon submission of the buyer's (hereinafter: Buyer's) order.

1.2. By placing an order, the Buyer undertakes, under the conditions regulated in these GTC, to take over the ordered goods and to pay the purchase price in full according to the price list provided by the Seller within the prescribed payment deadline.

### 2. How to buy

2.1 Select a product and add it to the cart by clicking on the "Add to cart" menu item.

2.2 The contents of the Cart can be checked by clicking on the "Cart" icon in the upper right corner. You can change the

quantity of the ordered product in the "Quantity" column by entering the new quantity or by pressing the "+" and "-" buttons. You can then click 'Update Cart' to accept the change. You can access the Checkout from the Cart by clicking the "Go to Checkout" button in the lower left corner.

2.3 After entering the delivery data at the Checkout, the purchase can be completed by clicking on the Send Order menu item. No registration is required for the purchase, however, the delivery data (Customer's name, delivery address, e-mail address, telephone number) is mandatory.

2.4 After the order, we will send a confirmation to the Customer by e-mail.

The Seller will only accept the order if the Buyer fills in all the fields required for the order (see point 3). The Seller shall not be liable for any delivery delays or other problems or errors that can be traced back to the order data provided by the Buyer incorrectly and / or inaccurately.

### 3. Terms of delivery, payment

3.1 The Seller delivers the ordered goods and the goods requested to be delivered to your home free of charge in case of an order over HUF 20,000.

3.2 Orders are delivered by the GLS courier service to the place specified as the delivery address.

#### 3.3 Payment methods:

- PayPal online payment when ordering the goods.
- Bank transfer in advance. In this case, the ordered product will be delivered only after the full purchase price has been received by the Seller's bank.
- Cash on delivery. In this case, the Buyer pays the final amount of the order to the GLS courier simultaneously with the receipt of the goods, either in cash or by credit card.

There is a handling fee for handling cash and using a credit card.

3.4 Delivery time: The Seller usually fulfills a significant part of the delivery of orders to the courier company on the next working day, the average delivery time is 2-4 working days. During the ordering, the Customer has the opportunity to indicate his special needs for his order or delivery at the Checkout, in the "Comment" menu item.

3.5 If the GLS courier tries to deliver the shipment to the delivery address and fails (eg no one is at the address to pick it up), the courier will leave a notice and try to deliver the product again the next working day.

## 4. Registration

4.1. By the act of registration, the Buyer expressly consents to the Seller's personal data (name, address, telephone number, e-mail address) during the contractual relationship, in order to fulfill it at the latest until the buyer requests, uses and handles the cancellation, or Seller stores it in his records. The Buyer also declares his order, based on these GTC, that the Seller will send him advertising and marketing offers electronically. Pursuant to these GTC, the Buyer is entitled to withdraw his previous claim at any time by sending a written statement to the Seller regarding the restriction or prohibition of sending it to advertising and marketing materials (to the e-mail address [info@hempireshop.hu](mailto:info@hempireshop.hu)).

4.2. The Customer may at any time request information on the handling of his personal data, request the correction, blocking or deletion of his personal data.

## 5. Prices

5.1 The prices of each product can be viewed on the product information page and after selection in the Cart. Product prices are set in Hungarian Forints and include VAT. The final amount also includes the cost of delivery.

5.2 The product price is the purchase price of the product indicated at the time of purchase.

5.3 The Seller reserves the right to change the price of the product price, provided that the change takes effect simultaneously with its appearance on the cbdolajbolt.hu (or hempireshop.hu) website. The change does not affect the purchase price of the product (s) already ordered.

5.4 In connection with a pricing or printing error related to the availability of the product, including incorrect information in the printed materials and on the website, the Seller shall take care of the elimination of the error immediately after becoming aware of it. If, despite all the diligence of the Seller, an incorrect price is indicated in the webshop, in particular the obviously incorrect, e.g. for a price of HUF 0 or HUF 1 due to a possible system error, which differs significantly from the well-known, generally accepted or estimated price of the product, the Seller is not obliged to deliver the product at the wrong price, but may offer delivery at the correct price, in the knowledge of which the Buyer may withdraw from his intention to purchase. In case of cancellation, the Seller will ensure the refund of the full purchase price paid by the Buyer.

## 6. Complaints

6.1 The aim of our store is to fulfill all orders in the right quality, with the complete satisfaction of the Customer. If the Customer still has a complaint about the contract or its performance, you can send your complaint to the e-mail

address [info@hempireshop.hu](mailto:info@hempireshop.hu) or send a message in the "CONTACT" menu item.

6.2 The Seller shall investigate the complaint and remedy it as soon as possible, but shall reply in writing within 30 days at the latest.

6.3 If the Buyer does not agree with the handling of the complaint or it is not possible to investigate the complaint, the Seller shall take minutes of the complaint and its position, send a copy to the Buyer and give reasons for rejecting the complaint.

6.4 If the Customer rejects his complaint, the Customer may initiate an official or conciliation body procedure with his complaint.